

WITHDRAWAL POLICY

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day you or a third party named by you, who is not the carrier, has taken possession of the goods.

To exercise your right of withdrawal, you must inform us (andmetics GmbH, Haidestraße 41, 4600 Wels, Austria, hello@andbeauty.world , www.andbeauty.world) by means of a clear statement (e.g., a letter sent by post or email) about your decision to withdraw from this contract. You may use the attached sample withdrawal form, but it is not mandatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

CONSEQUENCES OF WITHDRAWAL

If you withdraw from this contract, we will reimburse you all payments we have received from you, including delivery costs (except for additional costs arising if you chose a different type of delivery than the cheapest standard delivery offered by us), without undue delay and at the latest within fourteen days from the day on which we receive notification of your withdrawal from this contract. We will use the same means of payment that you used for the original transaction unless we have expressly agreed otherwise with you; in no case will you be charged any fees for this reimbursement. We may withhold the reimbursement until we have received the returned goods or until you have provided proof that you have returned the goods, whichever is earlier.

You must return or hand over the goods to us immediately and in any case no later than fourteen days from the day you notify us of your withdrawal from this contract. The deadline is met if you send the goods before the fourteen-day period has expired.

RETURN POLICY

In the event of withdrawal, a full or partial refund of the purchase price will only be made in exchange for the return of the goods received. The goods should be returned unused, in a condition fit for resale, and in their original packaging.

For items that are affected by signs of use or whose packaging is damaged, we will charge or retain a reasonable fee for depreciation. The same applies if accessories or parts are missing when the goods are returned.

The costs of returning the goods are your responsibility (according to § 5g Abs. 2 KSchG). If the goods are returned freight collect (unpaid shipping), we are entitled to withhold an appropriate amount.



A.N.D. beauty
by **andmetics GmbH**
Haidestraße 41
A-4600 Wels

Raiffeisenbank Oberösterreich
SWIFT/BIC: RZOOAT2L
EUR IBAN: AT40 3400 0000 0005 2316
USD IBAN: AT38 3400 0701 0005 2316

Firmenbuch/Commercial Register: FN 425 532 h
UID/VAT: ATU 6927 1245
UID/VAT (GER): DE30 484 7237
Steuernummer 147/276/08231

SAMPLE WITHDRAWAL FORM

[If you wish to withdraw from the contract, please complete this form and return it.]

To andmetics GmbH
Haidestraße 41
4600 Wels
Austria

hello@andbeauty.world
www.andbeauty.world

- I/we [*] hereby withdraw from the contract concluded by me/us [*] regarding the purchase of the following goods [*] / provision of the following service [*].
- Ordered on [*] / received on [*]
- Name of consumer[s]
- Address of consumer[s]
- Signature of consumer[s] (only for communication on paper)
- Date

[*] Delete as appropriate.

01.02.2026



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A-4600 Wels

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